

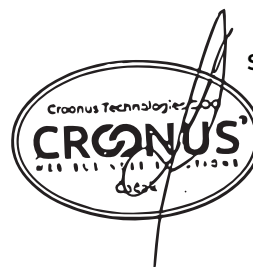
QUALITY POLICY

Constant improvement of the level of quality of implemented solutions, services provided, and successful business operations present a permanent goal for all the **Croonus Technologies Ltd., Čačak** employees, which is achieved through:

- Developing solutions and providing services which meet the demands, needs, and expectations of users and other interested parties,
- Constant improvement of all our processes, continual monitoring of our clients' satisfaction in meeting their specific demands,
- The duty of **Croonus Technologies Ltd., Čačak's** management is to establish and maintain a work atmosphere which stimulates employees on all levels to fully and actively participate in the achievement of **Croonus Technologies Ltd., Čačak's** business goals,
- The application of the Law and the standards of the Quality management system,
- Continual and planned education, training, and motivating the employees, in the goal of effective, efficient, and quality completion of ongoing and future projects,
- The introduction of the process approach in managing all resources and activities, as well as the system of interconnected processes,
- Making business and other decisions based on data analysis and complete information,
- Identifying business risks and the application of preventive measures for decreasing and minimizing their impact on user satisfaction and the company's sustainable business operations,
- Constant improvement of the relations and developing partnerships with interested parties, which adds to the optimal mutual satisfaction and complete satisfaction of the users of our products and services,
- Cooperation with scientific and professional organizations.

The quality policy management system of **Croonus Technologies Ltd., Čačak** is an integral part of the overall business policy

Čačak, March 11th 2022



Croonus Technologies Ltd.
CROONUS
WEB BUSINESS SOLUTIONS
Čačak

Stefan Čebić, Director